



PLEASE READ THIS FIRST!!!
THEN, review the following pages for information regarding our warranty and your obligations under our exchange policies
These Terms and Conditions form a part of your contract with us.

Please **promptly** inspect your new chrome wheels.

If the product(s) we sent have any shipping damage or defects, or if you received any incorrect product(s), DO NOT install them on your car and do not have tires mounted on or with them. Instead, please contact us **immediately** and we will assist you. **Products that have been mounted or used in any way are non-returnable and are only covered under our normal chrome warranty.** Your continuation of the mounting or installation process constitutes your acknowledgement and acceptance of these terms and that the product we delivered is acceptable to you as is with any defect that could have been discovered with reasonable inspection; it relieves L.A. Wheel and Tire of any warranty obligation beyond that stated in our warranty conditions. **If you do not wish to accept the product as is per the preceding sentence, you must notify us within five days after you receive the items and must not mount or install the product. After five days, unless we are notified, all products are non-returnable.**

Return policy.

In the rare event you receive your purchase and you are not fully satisfied, you may return it for a full refund within seven days from the day you receive it so long as you notify us within five days as stated above. Wheels that have been mounted or used in any way cannot be returned. Shipping charges are not refundable. A Return Authorization number is required for all returns.

If the wheel or other product is defective, we reserve the right to repair or replace it, or to refund the purchase price therefor. If you return the wheel or product for any reason other than a defect, you will be subject to a \$250 restocking fee.

L.A. Wheel and Tire
21021 Osborne Street
Canoga Park, CA 91304

(800) 584-2832 toll-free
(818) 626-8867 direct
(818) 678-9179 fax

info@lawheel.com
www.lawheel.com

Thank you for your chrome wheel purchase.

**"We didn't invent the wheel...
We just made it look A LOT better!"**

L.A. Wheel and Tire 5- YEAR CHROME PLATING LIMITED WARRANTY

OUR 5-YEAR CHROME PLATING LIMITED WARRANTY COVERS PEELING AND SEPARATION CAUSED BY DEFECTS IN THE CHROME PLATING PROCESS.

Damaged and/or corroded wheels automatically void this warranty.

This Limited Warranty **does not** cover wheels subjected to corrosion or finish damage (including, but not limited to, pitting, bubbling or scratches) due to any of the following:

- Corrosion
- Road salt
- Chemicals - including brake dust
- Abrasive materials
- Improper use or mistreatment, including maintenance neglect, cleaning with abrasive materials or use of improper or corrosive cleaning materials/agents
- Road hazards (such as potholes, curb damage, road debris, etc.)
- Snow, ice, or any other harsh weather conditions
- Water damage from sprinkler systems
- Puncture sealants
- Improper installation, mounting and removal of wheels and/or tires
- Accidents, including curb rash, road debris or collisions
- Modification of the wheel

This Limited Warranty covers re-chroming costs only; it **does not** cover additional cost that may occur, such as repairs, dismounting and/or rebalancing wheels/tires, consequential damages or packaging or shipping costs.

To file a claim, please email info@lawheel.com with the following information:

- Invoice number
- Full name
- Date of purchase
- 2-3 photos of the suspect areas

Note: Filing a claim does not guarantee its acceptance.

Warranty claims may be made by email only. However, please include your full contact information (including physical address and phone numbers) in any correspondence.

Claims that **meet** the Warranty Inspection Criteria, as solely determined by L.A. Wheel and Tire, will be re-chromed at no cost. All you pay are the shipping charges.

Claims that **fail** to meet the Warranty Inspection Criteria, as solely determined by L.A. Wheel and Tire, will either be returned to you or you can opt to have them **re-chromed** and returned to you – either option is at your cost. Please be advised that the re-chroming process (including stripping of the existing chrome) takes 2 -4 weeks to complete.

Under no circumstances does L.A. Wheel and Tire provide any loaner or replacement wheels. Any and all packaging and shipping costs are the customer's responsibility.

L.A. WHEEL AND TIRE reserves the right to amend or modify the terms and conditions of this warranty at any time without prior notice.

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